

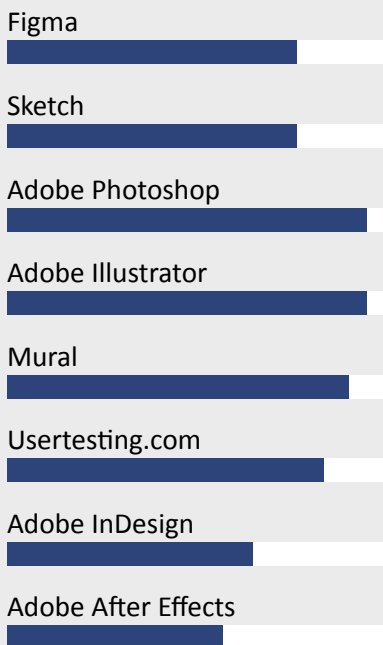
STEPHEN MILLS

Digital Product Designer

PERSONAL INFO

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- 🌐 [LinkedIn](#)

SOFTWARE



WORK EXPERIENCE

Imagineeringart (1998-2019)

Toronto, Ontario, Canada

Sr. Scientific Illustrator

- Create final artwork for print and digital media in educational material.
- Build and design styles and style sheets for art programs.
- Team leader - Coordinate and update project workflow.

PROFESSIONAL PROFILE

Result-oriented and well-organized professional with over 20 years of experience working as a production artist. Team-oriented and dedicated to following through projects of varying scope and size from start to finish. Skilled multitasker with 5 years of experience working remotely using various online communication and collaboration platforms. A creative, detail-oriented mindset and keen problem solver, and well versed in today's UX/UI design methodologies.

EDUCATION

Digital Product Design Certificate (With Honours)

Sheridan College- Oakville, ON

Inclusive Digital Product Design

- Building personas, user scenarios and stories to define the problem
- Building empathy and journey mapping
- Accessibility - designing for all and best practices
- Synthesis - process mapping

Research Methods

- Research processes and types of research
- Analysis methods and coding
- Mapping methods
- Human factors - societal tech issues
- Field Research - Interviewing, conducting and documenting
- Synthesis - Sense-making, insights and articulating problems

Digital Product Design Strategy

- SWOT Analysis
- Product strategy and brand personality
- External factors - environmental scan
- Understanding customers, customer insight
- Value proposition
- Business models and business thinking
- Value chains and sustainability

User Experience Design: Fundamentals

- Design of experiences - observe and document
- Meaning visualizations
- Design innovation and process models
- Dealing with data - information graphics



EDUCATION

DIGITAL PRODUCT DESIGN (CERTIFICATE)

Sheridan College, Oakville, ON

TECHICAL/SCIENTIFIC ILLUSTRATION (3 YR DIPLOMA)

Sheridan College, Oakville, ON

SKILLS

Problem Solving

Adaptability

Collaboration

Time Management

Critical Thinking

Interpersonal Skills

Research

UX Design

UI Design

5 Years Remote Working

Digital Illustration

CERTIFICATION

TCPS 2: CORE Certification

Tri-Council Policy Statement:
Ethical Conduct for Research
Involving Humans, Course on
Research Ethics.

PORTFOLIO

<http://www.stevemillsdesign.com>

EDUCATION CONTINUED...

Digital Product Design Certificate (With Honours)

Sheridan College- Oakville, ON

User Experience Design - Emerging Approaches

- Implications, signals and trends
- Futures methods and scenarios
- Emerging UI and multi-platform products
- Speculative prototyping

Prototyping and Workflow Methods

- Types of workflows
- Workflow collaboration and prioritization
- Paper prototyping and low-fidelity methods
- High-fidelity tools (Figma) and methods
- Design sprints

Usability and Data-Driven Design

- Data collection, visualization and organization
- Testing methods, testing plans and user-testing
- Failure analysis and metrics
- Prioritizing results

PROJECTS

Capstone Project - Business Matching Platform

Team project for Hello xLAB - My responsibilities

- Keeping minutes during group work periods.
- Competitive research - researching what other platforms like Upwork are doing, noting pain points, and what can we do differently?
- Creating style tiles and working on final high-fidelity prototype design.

<https://www.hello-xlab.com/post/collaborating-in-the-time-of-covid-a-hello-xlab-sheridan-college-partnership-update>

Remote Design Sprint - Scheduling Parent-Teacher Conference App

Team project - Three-week sprint

- Three of us worked as a team to come up with a design that would make scheduling a teacher-parent meeting quick and easy.
- My part in the design involved a login page, and teacher grade and course selection pages in the teacher profile.
- User testing - setting up a user test on usertesting.com. Analyzing feedback and determining iterations.